

MANUFACTURER'S WARRANTY (DOMESTIC RESIDENTIAL USE)

24-month WARRANTY – DOMESTIC USE

Thank you for purchasing a quality product from Blueprint. This product is covered by a 24-month replacement warranty and a 12-month warranty over spare parts and labour. Products that are within the 24-month warranty from date of purchase found to be upon inspection by an Blueprint representative, to be defective will be repaired or exchanged with an equivalent product free of charge. All replacement products will be available for collection from Blueprint, or elsewhere as agreed with the customer.

12-month WARRANTY for Labour on spare parts

The labour for the replacement of products and spare parts to which this warranty applies will be supplied by Blueprint if the warranty claim is made within one year from date of purchase. Spare parts which are within one year from the date of purchase and found upon inspection by an authorised Blueprint representative to be defective in construction, material or assembly, will be replaced free of charge.

Products found to be faulty more than one year from the date of purchase will be replaced free of charge by Blueprint. After one year from date of purchase, labour and spare parts costs are the responsibility of the purchaser.

Warranty Conditions

This warranty will apply only under all of the following conditions:

- The vanities are installed by a licenced plumber
- The vanities have been installed for domestic use only
- Proof of purchase including date of purchase is provided
- Construction and installation of the product is in accordance with the instructions provide
- Failure of supporting wall which the product is connected to

This warranty does not include faults caused by:

- Products not purchased from an authorised Invio retailer
- Products which have not been paid in full
- Products which are resold or resupplied or constitute second hand goods
- Normal wear and tear
- Variations in colour and shade
- Slight variations or differences in the visual features of the products inherent within the manufacturing process
- Accidental, misuse, abuse, negligence, improper handling or failure to follow supplied care directions
- Exposure to excessive heat, ultra violet light or physical or chemical abuse. Such as oven cleaners, floor and paint strippers and other harsh chemicals
- Damage from natural causes Floods, storms and fire
- Products which are re-installed at a location other than the original installation site
- Repairs of the product without authorisation of Invio in writing

Exclusions

To the fullest extent permitted by law, Invio excludes all liability for damage or injury to any person, damage to any property, and indirect consequential or other loss or damage.

Claim procedure

For all warranty queries customers are to contact place of purchase. These details can be found on invoice

Our goods come with guarantees that cannot be excluded under the Australia consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.